

Useful Contacts – Doncaster Council

You can report, apply and pay for council services online 24/7 at www.doncaster.gov.uk and access information, advice and guidance about council services.

Customer Services, 01302 736000 is open 8.30am to 5pm Monday to Friday excluding bank holidays.

The council's out of hours emergency contact telephone number is 01302 737199.

Customer Services Team

Customer Services answer telephone customer enquiries on a wide range of council services, though not all of them.

For the following services telephone: 01302 736000	
Service	
Alley Gates	Homeless Enquiries
Anti-Social Behaviour	Household Waste Recycling Centres
Children's Social Care	Pest Control
Complaints & Compliments	School Admissions
Food Bank Voucher	Street Lighting
General Enquiries	Street Scene
Hate Crime Reporting	Waste & Recycling
Highways	

Customer Services also answer customer enquiries on the following services, please see individual telephone numbers below

Service	Telephone Number
Adult Social Care	01302 737777
Blue Badges	01302 862549
Elections	01302 736874
Planning	01302 734871
Public Information Helpline (Activated during emergencies)	01302 735688

Further Useful Numbers – Answered directly by the Service Areas

Revenues: 01302 734454	Housing Benefits: 01302 735336
Council Tax	Housing Benefits
Business Rates	Council Tax Reduction
	Free School Meals
	Disabled Persons Travel Pass
	Financial Assessments
	Discretionary Housing Payments
	Local Assistance Scheme

Team	Contact Number
Archives – archives@doncaster.gov.uk (Tues-Thurs)	01302 734307
Assets and Property	01302 737405
Attendance and Pupil Welfare Service	01302 736504
Bereavement	01302 736900
Building Regulations	01302 734848
Environmental Health	01302 737573
Licensing	01302 737590
Parking & Fixed Penalty Notices	01302 735041
Public Building Maintenance	01302 736890
Public Health	01302 734581
Registrars	01302 735222
St Leger Homes	01302 862862
Regulation & Enforcement	01302 737565
Licensing	01302 737590
Food Team	01302 737562
Animal Health	01302 737554
Pupil Attendance	01302 736504
Business Doncaster	01302 735555
Transport Services	01302 736825
Tourist Information	01302 734309
Coroner's Office	01302 737135
Planning: TSL	01302 862085
Starting Well	01302 566300
Occupational Therapy	01302 862359
Adaptations	01302 737388
Safeguarding	01302 737063
Mental Health Team	01302 798400
Domestic Abuse	01302 735828
Inspiring Futures	01302 737559
Positive Steps	01302 734361
Community Adults Learning Disability Team	01302 737391

Useful Websites

Website	Additional Information
One.Network	This provides information around roadworks in Doncaster, who is doing the works, dates of the works and useful contacts
https://www.yourlifedoncaster.co.uk	Find information and support for adults, young people and children to live happy, healthy lives, and discover what is available in your local communities